

## **Software Download Via Telephone For DIRECTV Digital Video Recorders**

Expected time: approximately 1-2 hours with (total time varies depending on speed of phone line.)

To avoid interruption of the software download do not use the phone line to make outgoing calls or take incoming calls. Also, be sure to disable call using the following process:

1. Go into "DIRECTV Central"
2. Select "Messages and setup"
3. Select "Recorder and phone set up"
4. Select "Phone connection"
5. Select "Change dialing options"
6. Select "Set call waiting prefix"
7. Enter "\*70," (this will require the tech to press "clear" "70" and the pause button)
8. Select "Accept and test new options"
9. Then follow standard DVR download process

### DVR download process

1. Complete guided setup. (You can skip past the dish setup if necessary). During guided setup it will make 2 calls (one to get a local dial in number and one to test that number).
2. Manually force a daily call from the phone menu. (This will initiate a download.)
3. Check the System Info screen to see if a system restart is pending. This indicates the software was received.
4. Restart the unit, either from the menu or by cycling power.
5. New software should self install now.
6. Verify in system info screen. The correct TiVo Software version is (3.1.1.e).